

Guidelines for Student/Underage/Minors (SUM) & Quinceanera Groups

a) Student/Underage/Minor (SUM) Group*

A Student/Underage/Minor (SUM) Group is defined as a group in which more than 50% of the guests are under the age of 21. RCL does not accept SUM groups; however, we realize that in certain situations, an exception to this policy may be warranted.

Families sailing together are not considered SUM groups if all minors are sailing with their parents or legal guardians. The term minor refers to any guest under 21 years of age.

SUM groups may be accepted at RCL's sole discretion. Groups may not be accepted on Holiday or Blackout sailings. Group requests should be sent to the RCL group representative with a copy to the Account Executive.

At a minimum, all SUM groups must accept and fully comply with the following policy set out below. These policies are subject to change by RCL without notice at any time.

**Please note, prices and availability vary and are subject to change.*

b) International Quinceanera Groups (excluding Puerto Rico and the Dominican Republic which follow the same guidelines as the Quinceañera family groups from the United States.)*

Quinceañera (sometimes also called Fiesta Quinceañera, or simply Quinces) is the celebration of a girl's 15th birthday in many parts of Latin America and represents their coming of age.

A Quinceañera group consists of girls between the ages of 14 through 16 and all other guests booked in the group. Some require a simple celebration while others imitate the event they would have at home.

At a minimum, all Quinceañera groups must accept and fully comply with the following policy set out below. These policies are subject to change by RCL without notice at any time.

**Please note, prices and availability vary and are subject to change.*

Royal Caribbean International Student/Underage/Minor (SUM) and Quinceanera Group Policy

Topic	International Policy - Applicable to Student/Underage/Minor (SUM) and Quinceanera Groups created from January 1st, 2020 until further notice irrespective of sail date
Naming of Group	All SUM and/or Quinceanera groups will be titled as such – SUM/Quince, followed by 3-letter country code, group description and/or group name.
Group Size	SUM/Quinceanera groups guest totals including International and North America group counts by ship class per sailing: <ul style="list-style-type: none"> • SS/VI/RD/QN – 350 cumulative guest total or 3 groups maximum • VY/FR – 450 cumulative guest total or 4 groups maximum • OA– 550 cumulative guest total or 5 groups maximum
Cumulative Guest Total	The total group member count for all SUM/Quinceanera group on one sailing - includes minors, chaperones, and others travelling in the same group.
Chaperone Age	25
Chaperone Ratio	1:12 confirm with revenue or kd if 1-10

	If the number of minors exceeds the chaperone quota (of 1:12) by fraction, the chaperone count will be rounded to higher number. Chaperone count and age requirement are a must. If requirements are not met, boarding will be denied. It will be the responsibility of the individual to pay for all expenses incurred.
Chaperone Allowed in Stateroom	Yes - allowed in minor's stateroom but not mandatory
Chaperone Stateroom	Chaperone must be berthed either in a stateroom occupied by minors or in a separate stateroom located near the SUM/Quinceanera group and must be in the same quadrant, same floor/deck and same corridor. Staterooms occupied by minors are required to be berthed near a chaperone even if there is a young adult (between 18-20 years of age) berthed in the stateroom.
Chaperone Form	A Chaperone Acknowledgement of Responsibility Form must be signed by each chaperone. Forms will be checked at the pier at embarkation. Forms must be provided to the onboard group coordinator at Guest Conduct Policy meeting by the group leader.
Chaperone Responsibility	Chaperone is fully responsible for the minor and must understand our requirements and policies and ensure they are executed as stated. If a chaperone fails to meet his/her responsibilities, the chaperone and the disruptive minor will be subject to involuntary disembarkation prior to the voyage completion with return travel expenses paid by the group. Additional minors under the chaperone's care may also be disembarked if the group's remaining chaperone to minor ratio is not met.
Young Adult	Guest between 18-20 years of age and is included in the 1:12 ratio (excludes international sailings)
Prepaid Gratuities	Yes – gratuities must be prepaid for the entire group prior to sailing
Damage Deposit	\$50 per minor OR chaperone assumes responsibility for damages incurred by the minor they are escorting on the cruise (see Chaperone Form).
Policy Acknowledgement	Designated group leader must sign the Guest Conduct Policy and other key information, including the alcohol policy, prior to sailing.
Boarding Day Requirements	Group's arrival time for embarkation must be coordinated with the pier staff.
Chaperone & Minors Boarding the Ship	All minors must board with their designated chaperone.
Chaperone Accompaniment (in Ports)	The chaperone must accompany minors who choose to get off the ship in any port of call. Minors who remain onboard must also be accompanied by a chaperone.
Set Sail	All group members must complete Set Sail.
Onboard Meeting	All group members, along with the group leader, must attend a Pre-Con / GCP meeting with appropriate ship personnel to outline behavior expectations of the group during the cruise.
Dining	Group must have pre-assigned dining – My Time Dining is not applicable.
Group Departure	Group departure will be arranged and SUM/Quinceanera group will be amongst the first to depart.
Sports Waivers	The chaperones traveling with a group of minors do not have permission to sign activity waivers (Flowrider, Ice Skating, Inline Skating, Bungee, or Rock Climbing) unless specifically stated in the Power of Attorney. If a minor does come onboard without the proper waivers, he/she will be denied participation in some of our most popular onboard activities.

	<p>The below documents should be sent to the group leaders before leaving, please make them aware if they do not bring the signed waivers with them they will not be able to participate. WAIVERS SHOULD ONLY BE GIVEN TO TRAVEL PARTNERS OR GROUP LEADERS.</p> <p>Below are the requirements from Royal Caribbean International:</p> <p>Each minor must bring 1 waiver signed for each of the below activities they wish to participate in. The waiver is valid for the entire voyage. The waiver does NOT need to be notarized.</p> <p>FLOWRIDER (FR, LB, ID, OA, AL): 1 waiver dated the sail date of the voyage. ROCKWALL (ALL SHIPS): 1 waiver dated the sail date of the voyage. INLINE SKATING (VY CLASS SHIPS): 1 waiver dated the sail date of the voyage. ICE SKATING (VY, FR, OA CLASS): 1 waiver dated the sail date of the voyage. BUNGEE TRAMPOLINE (EN ONLY): 1 waiver dated the sail date of the voyage. ZIPLINE (OA, AL): 1 waiver dated the sail date of the voyage. See section Release Forms below for details of appropriate forms to complete. Add Skypad, Ifly and Coco-Cay</p>
<p>Release Forms</p>	<p>Acknowledgement of Responsibility: Completed by each chaperone and will be collected at the mandatory group Guest Conduct Policy meeting Legal Guardianship Form: A parent/guardian release form is required for all minors under the age of 18 and must be submitted to the pier at check in. Sports Waiver: Completed and signed by the parent and submitted on board during sports deck activities. Waivers can also be completed online and copy brought with them on board. Explorations Waiver: Completed and signed by the parent and submitted during bookings of Explorations</p>
<p>Special Provisions for International Quinceañeras Groups Only</p>	<ul style="list-style-type: none"> • Quinceañera groups are entitled to a non-alcoholic complimentary cocktail party with the pre-purchase of the soda package. • The pre-booked one hour cocktail party must be booked directly before the group's dinner time. If the client wishes to have the cake presented and served in a cocktail function environment there is a \$1.75 per per set up fee for the service of the cake. If the client wishes to have the cake displayed at the function but not served at the function, then it needs to be moved to the dining room for service after dinner. If this is the case the \$100 delivery fee is applied. • The non-tiered birthday sheet cake (as per Royal Caribbean's specifications) will be at a charge of \$79.95 per cake and each cake is capable of serving up to a maximum of 40 guests. • Guest Conduct Policy meetings will be prebooked for all Quince groups on day one of the cruise. Attendance for all group members is mandatory. Group Leader is required to present the Group Leader Acknowledgment of Responsibility Form to the Onboard Group Coordinator at this meeting. • No alcoholic beverage programs will be allowed on these groups (GAP nor prepaid).

- Hors D'oeuvres will be charged separately.
- Quinceañeras pre-defined programs are subject to availability and subject to change.
- If the group provides a DJ, a berth will be allocated for the DJ within the group. The group will be responsible for the DJ's cabin fare including gratuities.
- When the group provides their own DJ, a Sound and Light Technician (S&L), is required to supervise the use of the DJ rack. The cost for the S&L technician will apply based on a per hour basis.
- Not all vessels have a portable DJ rack.
- When the vessel's DJ is contracted, payment will be based on a per hour basis for a total of three hours per day. If additional hours are requested while onboard (maximum 5), they would have to be approved by the vessel and the additional payment must be made on board by the group leader.
- Groups of 150 Quinceañeras or more will require a Disc Jockey to play at a designated spot on a nightly basis. The group may contract the services of the ship's Disc Jockey or will have to provide their own if such services are not available. The Disc Jockey services and venue are subject to availability. Relevant charges apply.

The group can contract the vessel's DJ via the International Sale's Partner Advocates.

Recommended Amenities & Additional Activities: (additional charges apply)

- Photo with Captain/Officers – Prebook date , time and location
- Group Picture – Prebook date , time and location
- Special Quince photo packages are available onboard.
- Sports Deck, Flowrider , Rock climbing wall – Prebook date , time and location
- Volleyball / Beach Olympics / Banana Boat - Pre book
- Turndown Gift
- Dance lessons
- Novel Quest
- Group Shore Excursions. Language specific guides may be available upon request for groups of 40 or more. Additional charges may apply.
- Pool Deck and Sports Deck may be offered for late night activities (except nights when ship activities are planned). Pool & Sports Deck are subject to availability.

**For activities where a ship's cruise staff member is needed, the cost for a staff member is on a per hour basis. The total cost of the amenities will vary according to the group size per activity and the type of service rendered.

**Please note, prices and availability vary and are subject to change. Check current prices with your Partner Advocate.

